

FIG. 4

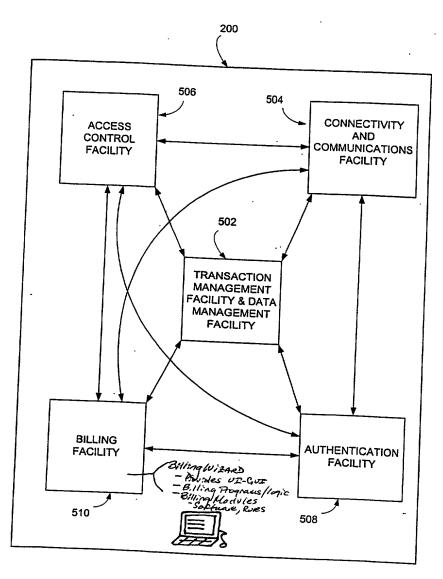
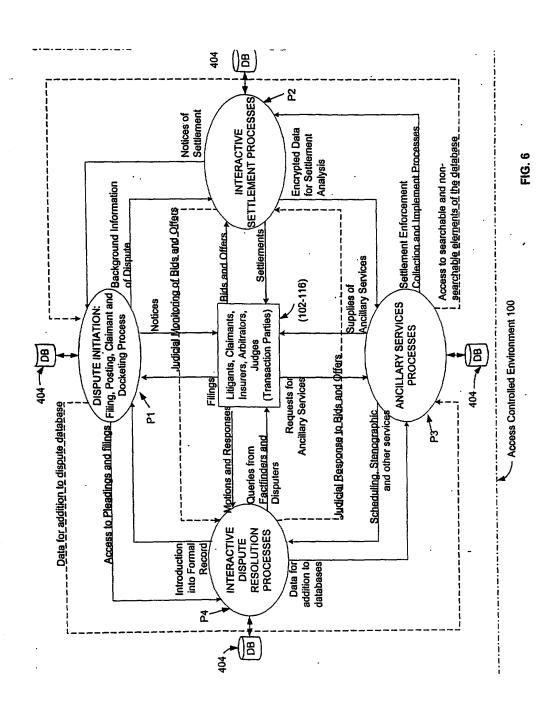
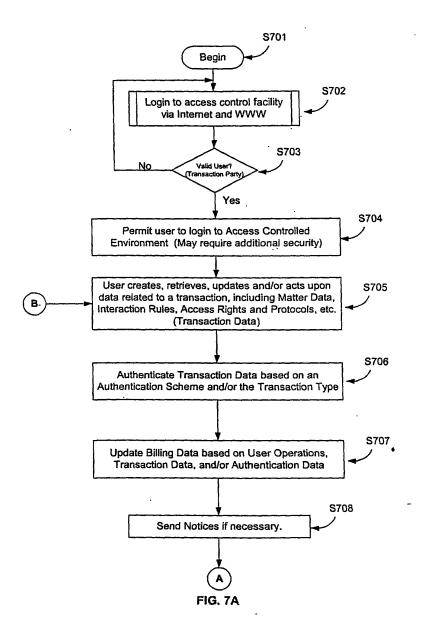
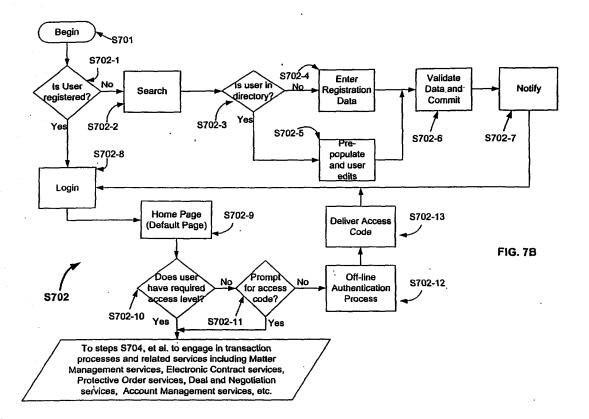


FIG. 5







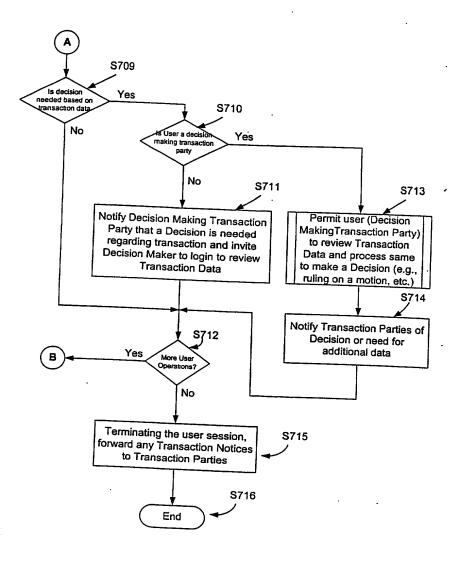
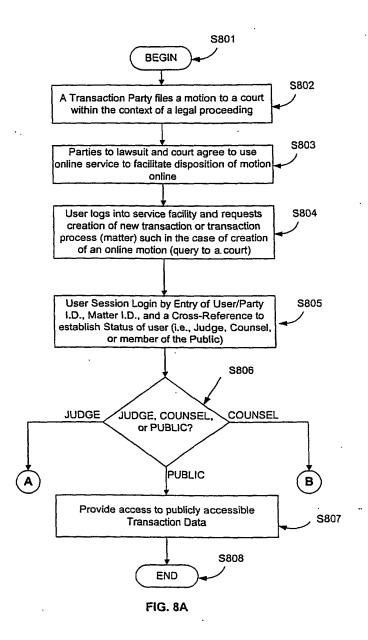
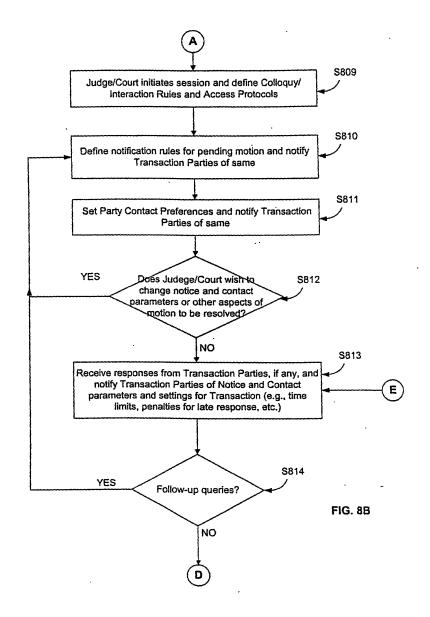


FIG. 7C





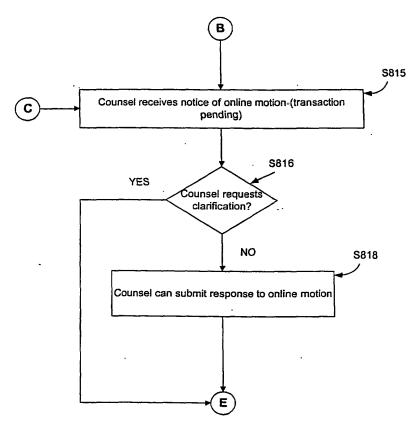


FIG. 8C

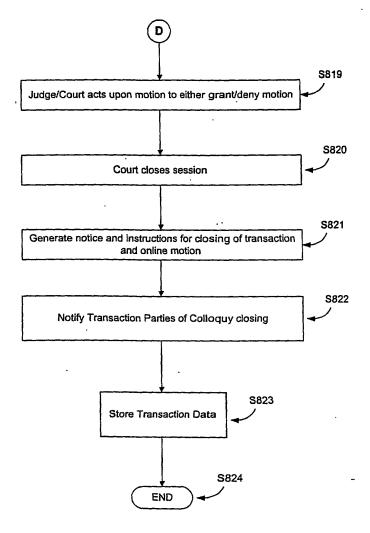
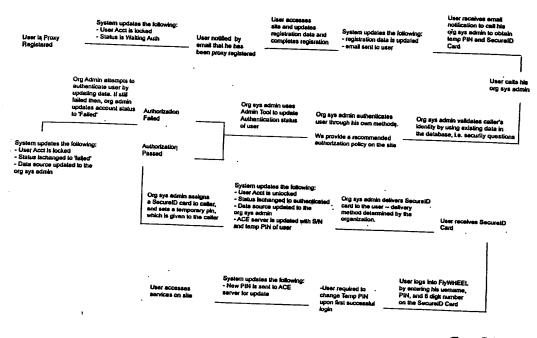


FIG. 8D



Flywheel

FIG.94

The limit was the state of the

### Order SecurelD Cards -- Org Sys Admin

Org Sys Admin

Accesses Order SecureID Cards Org Sys Admin enters required data; \* Oty requested  Shipping methods avails explained in copy
 Charge associated with

Coard described on Request is conficed and submitted

Shipping methods available explained in copy
 Charge associated with each SecureID card described on sile

System updates the following:

Marks order as filled (il completed)
 Send email to requestor notifying him of order status, and with Info

Data is sent to FlyWHEEL to update our system

Processing Center retrieves record, and filts order, by updating order with: S/N assigned for this order, ship date, tracking # (if applicable)

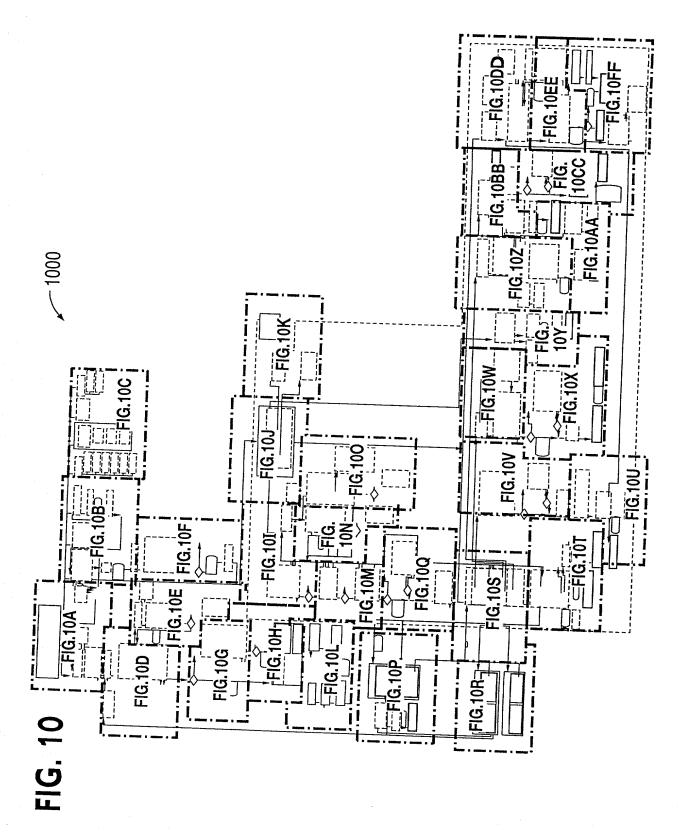
Order is sent to fulfillment center for processing

System updates the following:
- Order is created, with Orderit,
- Oty sequested, date requested,
Shipping method, name of
Requestor

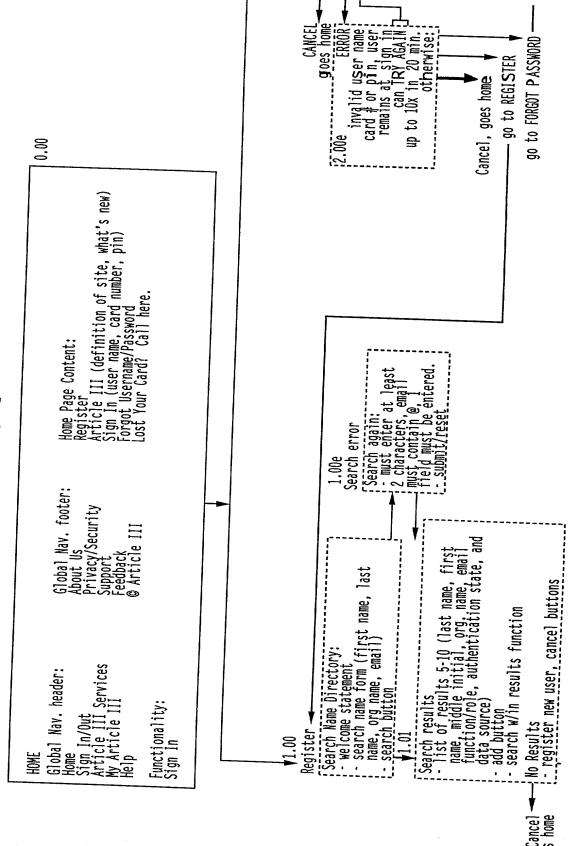
FIG. 9C

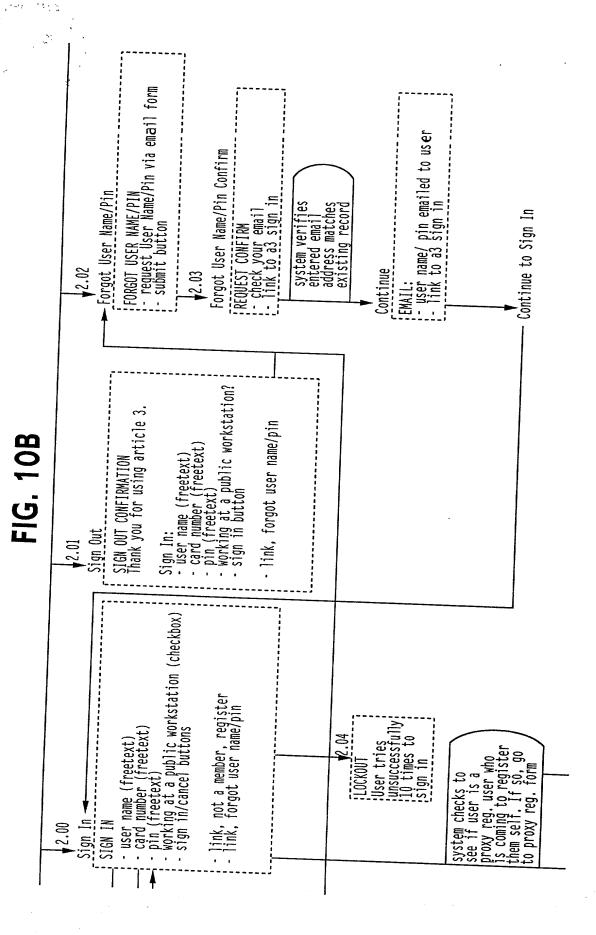
### Lost/Stolen SecurelD Card - Issued by Customer Service

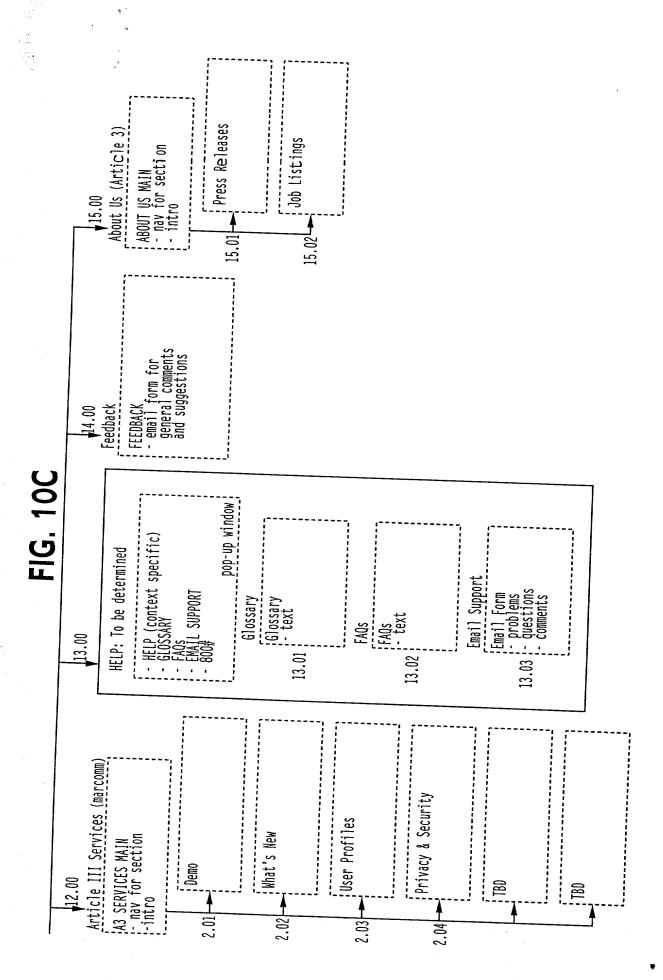
User loses SecureID Card						-		
User accesses Lost/ Stolen FOB page on site for information on FOB replacement	User calls Customer logs into Support	Admin Tool	using date	Support caller's identity a form system — ity Questions)	Customer Service use Admin Tool to request new SecuralD card for caller	request an Access Co requestor,	to allow 1 time his account	7
 The System performs the following:  - User record is updated in ACE server with NEW SocuralD SN User's PNI stays the same - Order is parked as Ruffilled, (data elements are Order is parked as Ruffilled, (data elements inso order is date shoped, ID of who fulfilled inso order Shipmen with peed to be trackable and sent via registered mail or with return signature - Oursen inventory is updated Oursen inventory is updated Output have to be triggered so that the org with be billed for this Secure ID card at next billing cycle.	· · ·	Order is suffilled, is entered, Secur- card is shipped in ayelem is update	reID and		siomes Support) siom to fill s	The System perior - An order is general - The order will inci of person who piece shipping address, order # - The order will nee - Requestor is sent that their order has their order has server and disable hour period, it	nted the requestor out the order, organization, date and an empt confirm been received at a tier is Regged if a immediately (or	ordered, and tracked, attorn at will be as ACE asier 24
User receives SecureID card in mall, signs for card	If we are tracking delivery, no will need to have this delivery information sent sack to us, so that we can apdate our detabase			User accesses syl and logs in by pro- usemame, PIN, ar number on Secure	viding ad		Fig	<b>9</b> Þ



# FIG. 10A

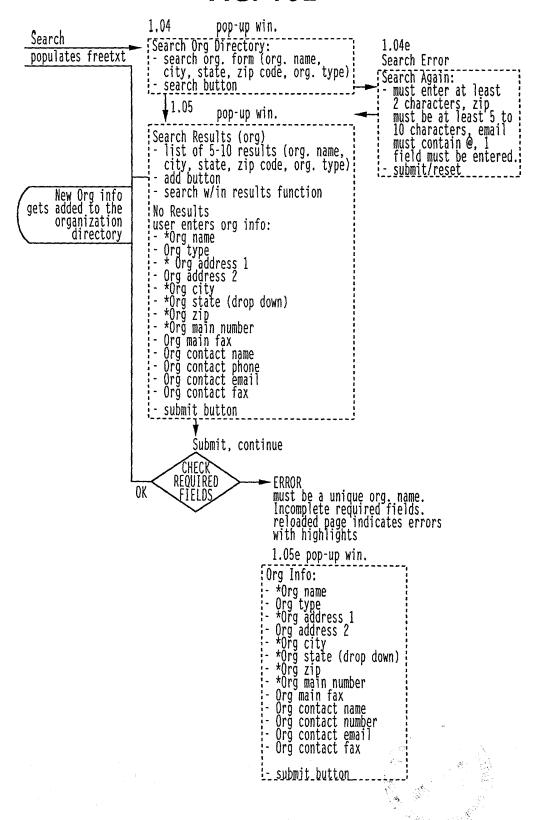








### **FIG. 10E**



```
FIG. 10F
            1.02
         REGISTER NEW MEMBER
         - Terms and Conditions
- I Accept, I Decline buttons
                                                                                                                        I decline
                                                                                                                       goes home
            ★1.03
         I accept.
         reg fields pre-populated if proxy registered.
         PROXY REGISTRATION FORM

    description of reg authenication process

       REGISTRATION PROFILE

- *user name (freetext entry)

- *first name (pre-pop if proxy reg.)

- middle initial (pre-pop if proxy reg.)

- *last name (pre-pop if proxy reg.)

- gender (raio button)

- organization name (search)

- *organization type (drop down menu)

- contact address 1 (pre-pop if proxy reg.)

- contact address 2 (pre-pop if proxy reg.)

- contact city (pre-pop if proxy reg.)

- contact state (pre-pop if proxy reg.)

- contact zip (pre-pop if proxy reg.)

- contact fax (pre-pop if proxy reg.)

- *contact fax (pre-pop if proxy reg.)

- *email address (pre-pop if proxy reg.)

- *function/role (pre-pop if proxy reg.)

- *function/role (pre-pop if proxy reg.)

- *security questions

- marketing into preferences (checkbox)

- submit cancel reset buttons
                                                                                                                                               -Cancel to home
             submit, cancel, reset buttons
           Submit, continue
USER NAME &
        FORM
                                                                                                                      user name unavailable and/or
                                                                                                                      incomplete form, return to correct: page indicates error with highlights
            ↓OK, Continue
         system checks to
        see if user has changed issued temp pin and user
        name. If not user forced
        to Change Your Pin page.
                   2.05
                   Change Your Pin & User Name
                  CHANGE YOUR PIN & USER NAME
                   pin form (free text)user name (free text)submit button
                   OK. Continue
```

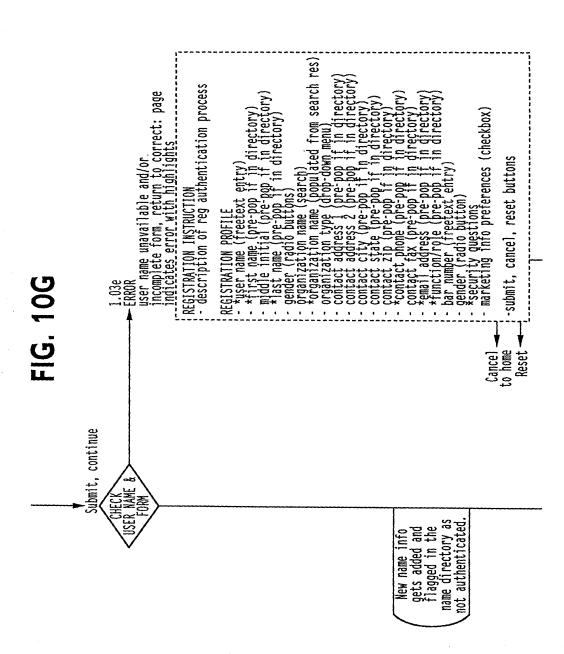
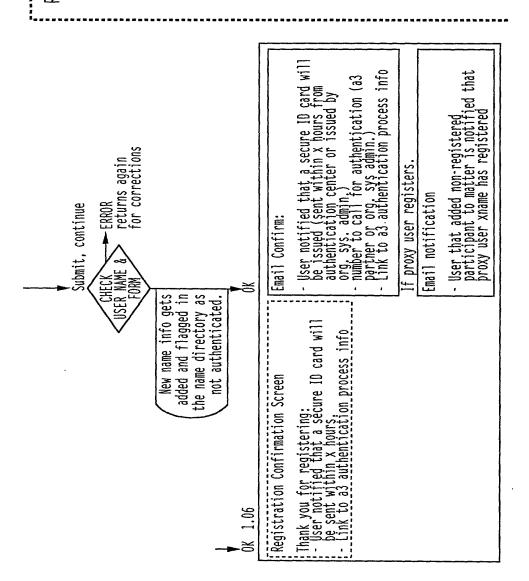
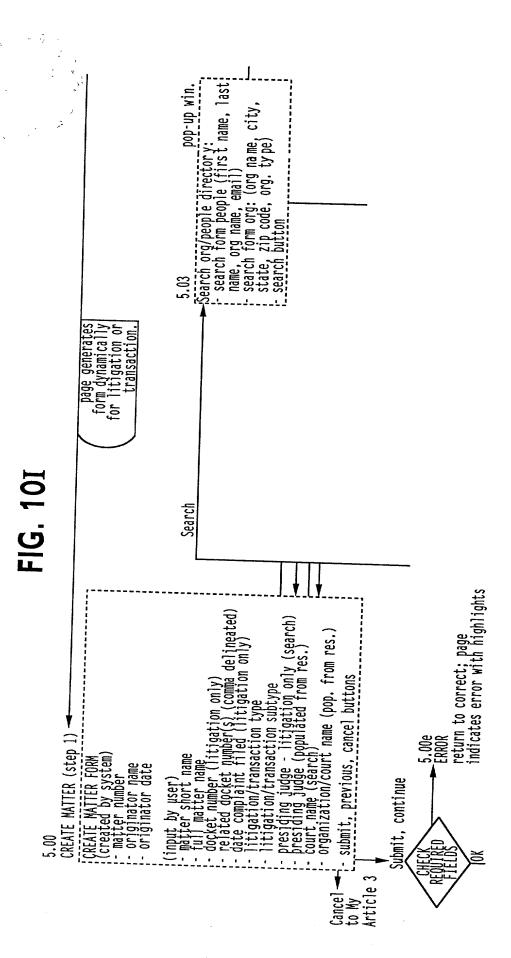


FIG. 10H



REGISTERED MEMBER AREA



ent in hat	MY Article 3 (default view)  nav: - My Article 3, Matter Management, Eservice - Matter list - Create new matter button (drop down - litigation or transaction) - Search functionality (globally search doc name, author - Message Alerts - Member Account Info - Online Proceedings List	e e
5.03e Search error Search again: must enter at least 2 characters, zip must be at least 5 to 10 characters, email must contain @, one field must be entered.	Served Documents List Standing Order(s) List - Edit function (judge only)	

FIG. 10K

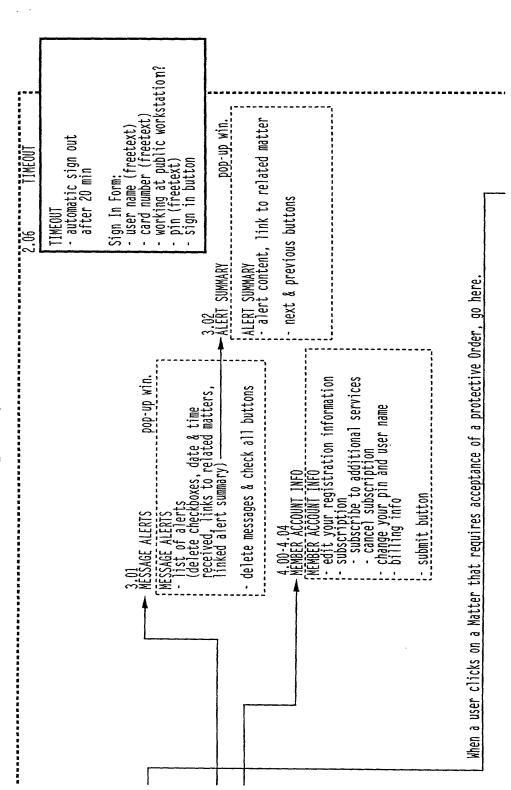
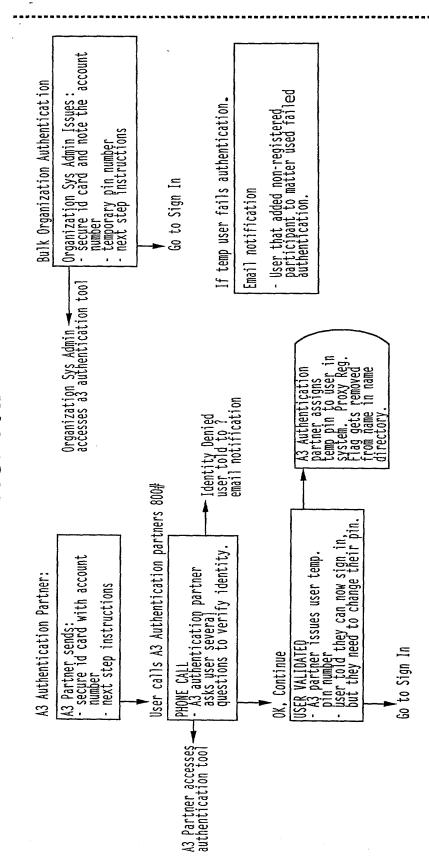
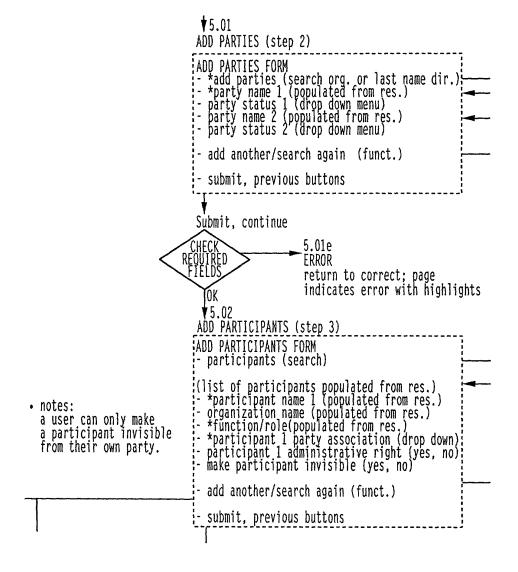


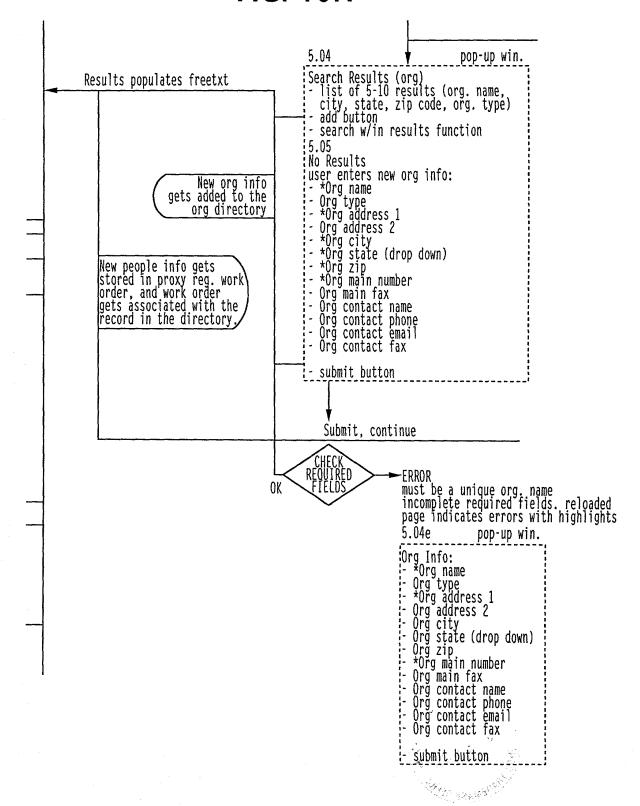
FIG. 10L



## FIG. 10M



## **FIG. 10N**



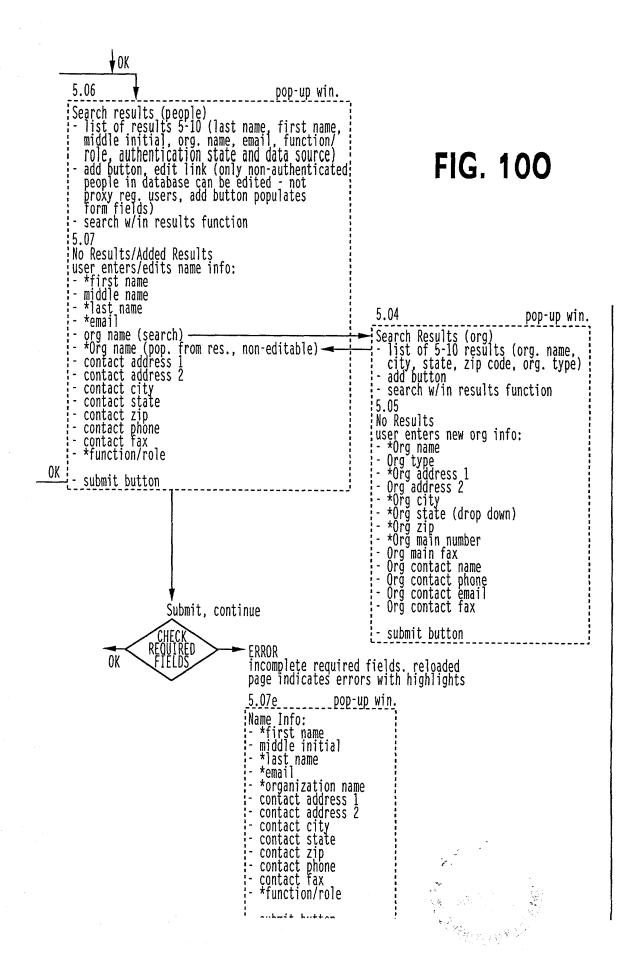
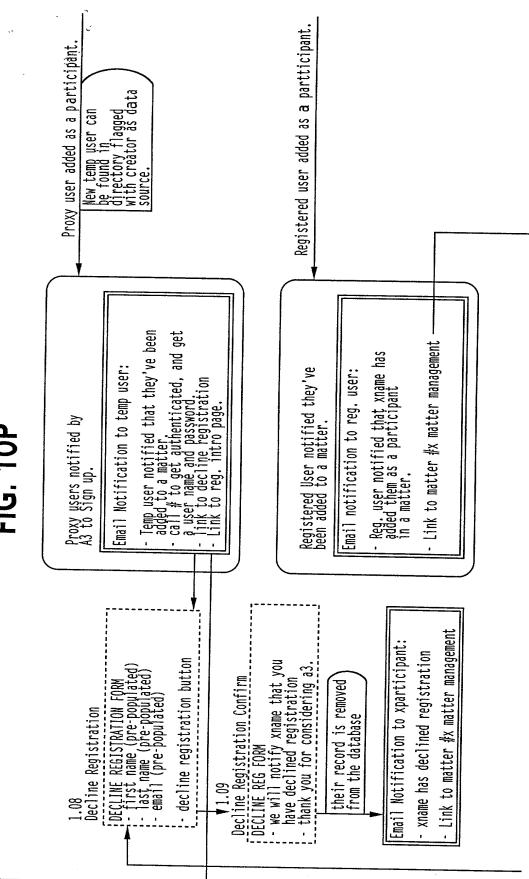
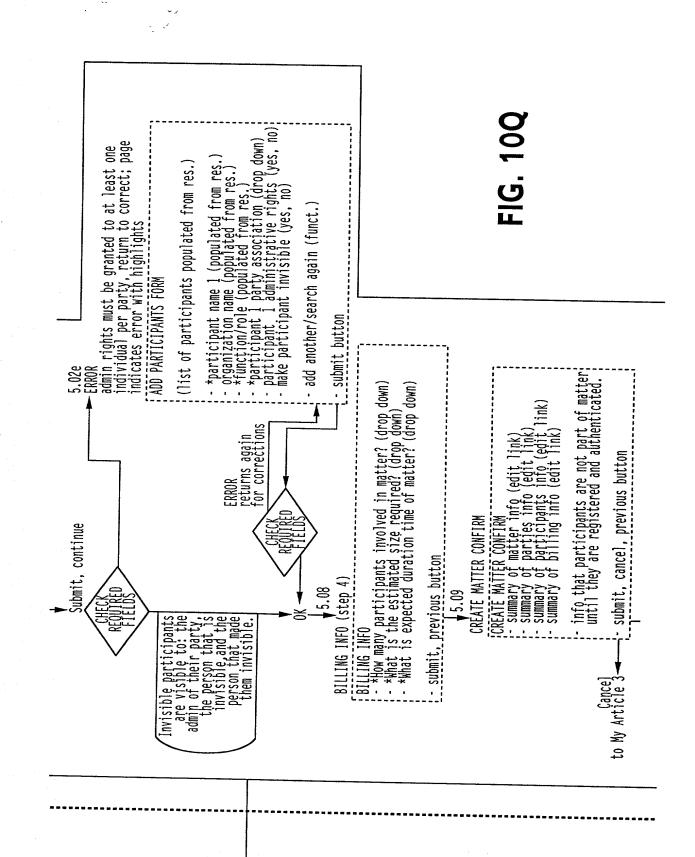


FIG. 10P





# FIG. 10R

Email Notification to matter admin:
- A Proxy user has been added as a participant to a matter.
- Link to matter #x matter management— Proxy users notified by A3 to Sign up. Matter Admin Notified of all new participants added to matter. - Proxy user notified that someone has added them as a participant in a matter on a3, and they need to register.

- link to decline registration
- Link to reg. intro page. Email Notification to temp. user:

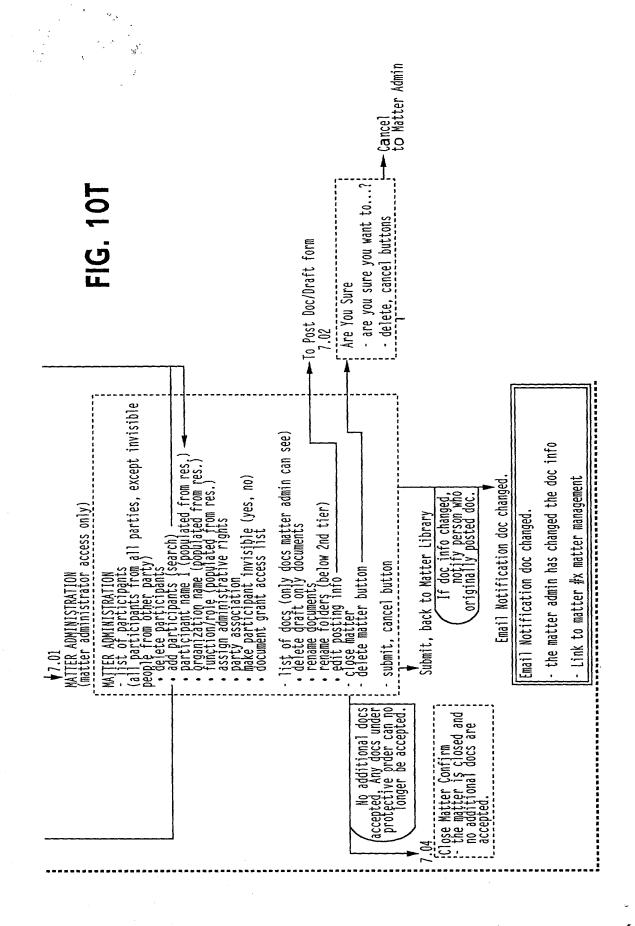
Registered User notified they've been added to a matter Matter Admin Notified of all new participants added to matter,

| Email Notification to reg. user:

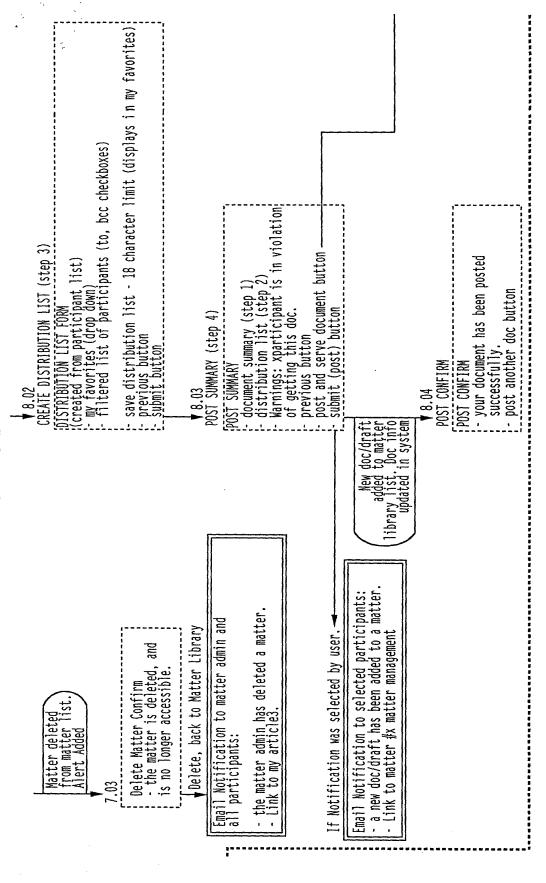
 Reg. user notified that they have been added as a participant to a matter.
 Link to matter #x matter management

Email Notification to matter admin:
- A Reg. user has been added as a participant to a matter.
- Link to matter #x matter management —

↓ OK Continue	V 6.00-6.10 MATTER MANAGEMENT	MATTER MANAGEMENT name of matter, user, matter∦, originator name, originator date - matter library post new document	Chrono/hlerchlat/parties view Search docs func, Search docs results - participants (list of participants)	standing order(\$) link next to judge only)  participants info add new participant (search)  participant name (populated from res.)  participant name (populated from res.)  tunction/role (populated from res.)  party associated from res.)	- matter report 3 me received what docs when protective order(s)	- document viewer download draft up browser post new draft in browser post new draft (original to final) doc info	comments - matter admin (for matter administrator only)
FIG. 10S		(SIGN IN	Proxy user added as a participant			Registered user added as a participant.	

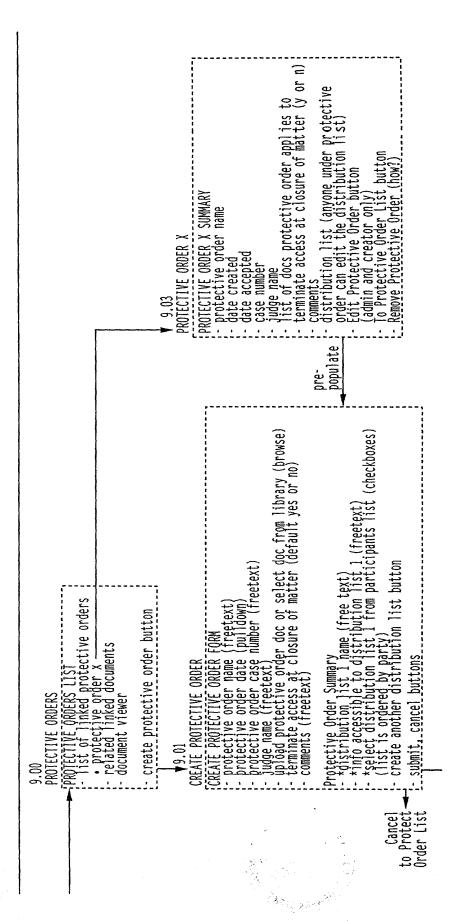


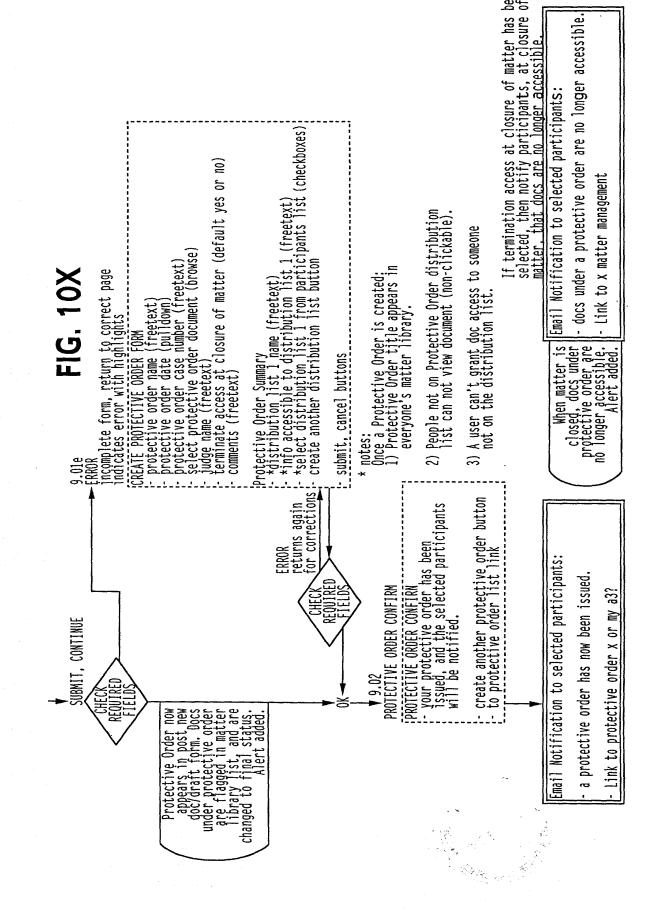
## FIG. 10U

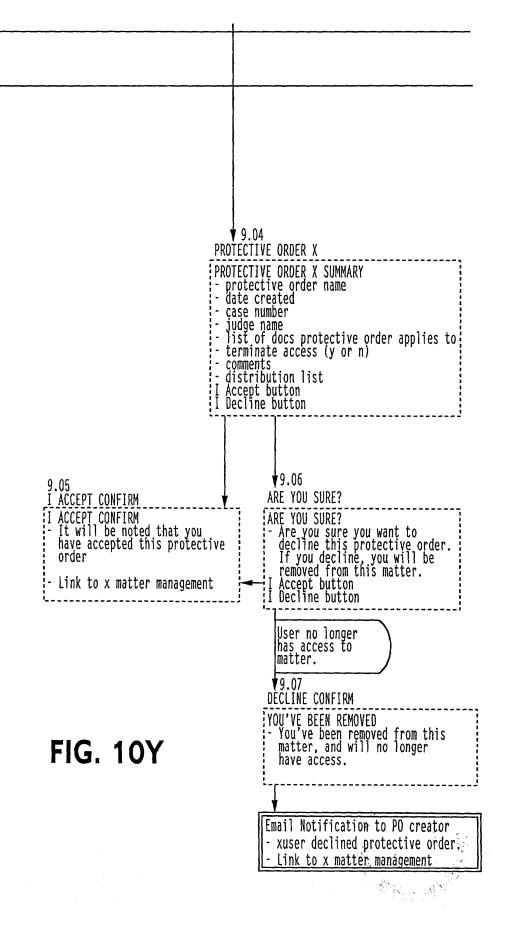


```
8.00
- POST NEW DOC/DRAFT (step 1)
POST DOC/DRAFT FORM
(created by system)
- document unique identifier
- document originator
- posting time & date (updated if new draft)
- name of revising person (draft only)
  (input by user)
- *document name (freetext)
- *upload file (browse)
- file format (drop down)
- upload/exhibits (browse), add another
- *draft/doc final status (drop down)
- notification (drop down)
- privileges (checkboxes)
- list of protective orders - displays only if exists (checkboxes)
- level l - group list (radio button)
- level 2 - group list (radio button)
- comments (freetext)
       comments (freetext)
       submit button
        SUBMIT, CONTINUE
                                                                                                       8.00e
ERROR
CHECK
REQUIRED
                                                                                                       incomplete form, return to correct; page indicates error with highlights
   FIELDS
                                                                                                       POST DOC/DRAFT FORM
                                                                                                      - document name
- upload for directory
- file format
- upload exhibits
- draft/doc status
- notification
                                                                                                           privileges
list of protective orders (displays
only if exists)
                                                                returns again
for corrections
                                                                                                            comments
                                                                                                            submit button
     UPLOAD TO FOLDER HIERARCHY
    UPLOAD FILE TO FOLDERS
- place file in hierarchical index:
- select what branch to upload
- file in (tier 1 or 2)
                                                                                                                                        FIG. 10V
         create new folder name (optional)
```

## FIG. 10W



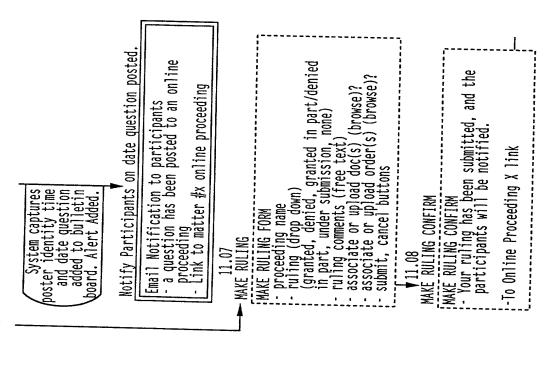




### **FIG. 10Z**

```
11.00
                                                                                                      ONLINE PROCEEDINGS
                                                                                                      ONLINE PROCEEDINGS LIST
- List of all online proceedings
(matter name, proceeding name, next posting date, response deadline, new posting-yes or no)
• online proceeding x
- create online proceeding button
    * notes:
         doc(s) uploaded in online
        proceedings, do not go through post doc/draft process they simply get uploaded without gathering info, and are stored in the online proceeding area.
                                                                                                                   11.03
                                                                                                                ONLINE PROCEEDING X
                                                                                                              ONLINE PROCEEDINGS X SUMMARY - creation date - creator
                                                                                                                   creator
judge (edit link)
proceeding name (edit link)
matter associated (edit link)
order(s) associated (edit link)
list of docs (doc viewer) (edit link)
list of participants (edit link)
date and time for initial posting (edit link)
bulletin board (threaded discussion)
(list of subj, quest/resp, name, date)
• post quest/resp
• post quest/resp
                11.09
                PROCEEDING TRANSCRIPT
                                                                                                                    view entire proceeding transcript button judges ruling/make ruling button (judge only) online proceeding admin button (judge or admin only) back to online proceeding list link
 PROCEEDING TRANSCRIPT
     list of entire threaded discussion in chronological order (subj, quest/resp, name, date) printer friendly transcript button back to online proceeding x link
                                                                                                            11.01
                                                                                                      CREATE ONLINE PROCEEDING
                                                                                                     CREATE ONLINE PROCEEDING FORM
(system generated)
- proceeding identifier
- originator
              ♥11.10
            PRINTER FRIENDLY
PROCEEDING TRANSCRIPT
                                                                                                          origination date and time matter name associated
(no navigation or graphics)
- list of entire threaded discussion
                                                                                                      (user input)
- proceeding name
- associate or upload order(s) (browse)
- associate or upload doc(s) (browse)
      in chronological order
      (subj, quest/resp, name, date)
                                                                                                          judge name
select participants from list
identify agent(s) (judge only)
info from agent will be tagged as? (judge only)
date and time for initial posting (judge only)
                         to Online Proceeding List
                                                                                                  ∹-<u>submit, cancel buttons</u>
                                                        Online hearing link
gets added to
                                                        matter library, and online proceeding list. Alert added.
```

# FIG. 10AA



ONLINE PROCEEDING CONFIRM

This online proceeding has been posted.
The selected participants will be notified shortly

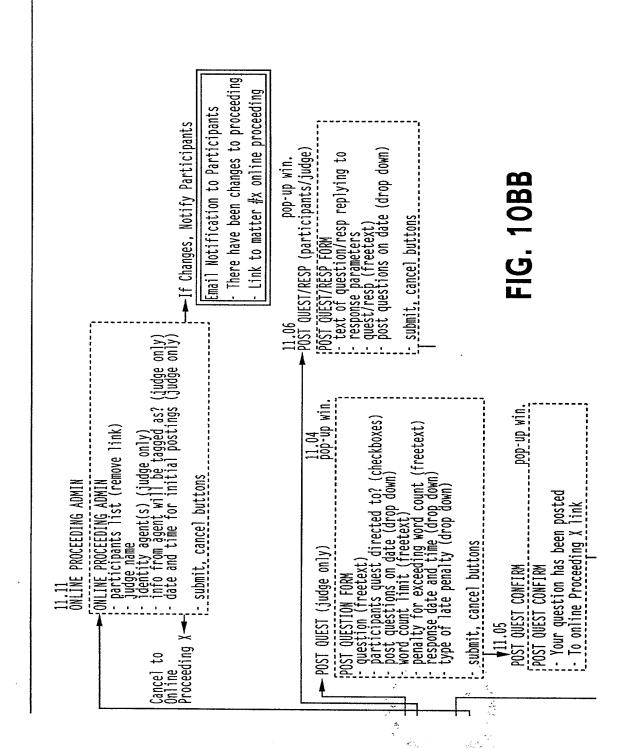
ONLINE PROCEEDING CONFIRM

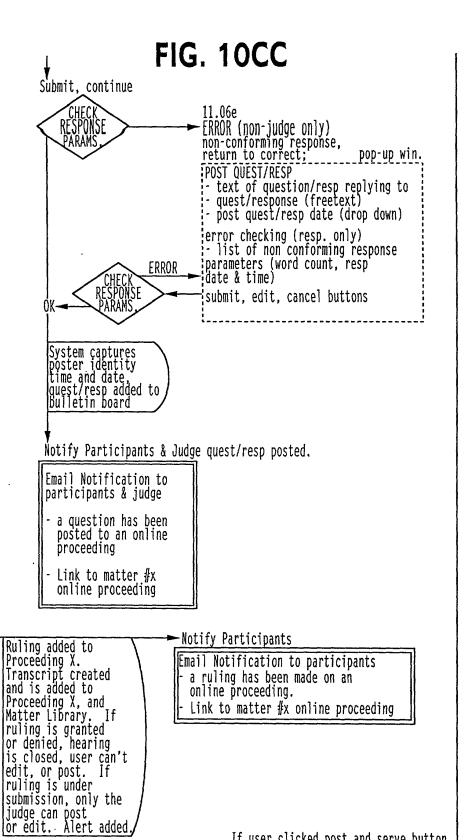
an online proceeding has been created.
 Link to matter #x online proceeding

Email Notification to participants

Notify Participants

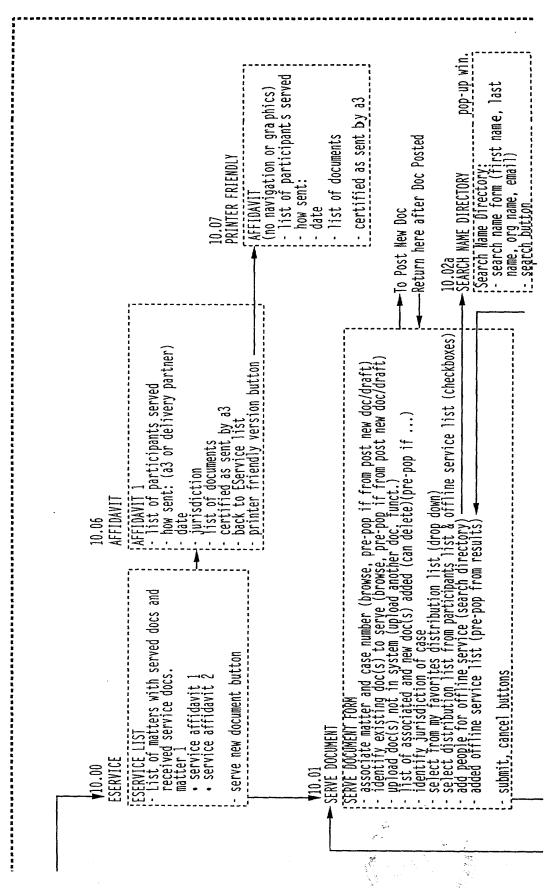
- Jo Online Proceeding List link





If user clicked post and serve button, go to Eservice form. The doc is not added to matter library until they finish eservice process.

# FIG. 10DD



# FIG. 10EE

